

MOSS

TAILOR ME

CUSTOMER AGREEMENT

YOUR ORDER NUMBER	MB693.DUB.IE.1254888	Staff order
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CUSTOMER DETAILS	Name	Mr BENJAMIN COWAN
	Email	BENCOWAN97@GMAIL.COM
	Phone number	0862389633

KEY INFORMATION	Store name	Moss Bros - Dundrum
	Store phone number	035312980628
	Tailor	Jacob Smith
	Price (€)	186.30
	Order date	24-Aug-2020
	Expected delivery date	05-Aug-2020

ORDER DETAILS	Item	2 Piece suit	
	Make	Half canvas	
	Fabric	AB Grey Stripe	MB402
	Lining	Burgundy Micro Flower	MBL029
	Button	Dark grey	MB8

MEASUREMENTS	Jacket		Trousers	
	Block version	V1	Block version	V3
	Fit	Tailored {Moss 1851}	Fit	Tailored {Moss 1851}
	Try On Size	42R	Try On Size	36L
	1/2 Waist	49.50 cms	1/2 waist	44.50 cms
	Jacket length	75.50 cms	Inseam R	81.50 cms
	Sleeve length R	46.50 cms	Inseam L	81.50 cms
	Sleeve length L	46.50 cms		

YOUR STYLING OPTIONS	Jacket		Trousers	
	Buttoning and Lapel	2 button peak lapel	Waistband	side adjusters
	Lapel size	standard	Turn ups	no
	Shoulder type	traditional	Pocket lining colour	black
	Pocketing	straight with ticket pocket		
	Vents	side (2)		
	Lining Style	Fully Lined		
	Sleeve lining	standard		
	AMF	yes		
	Columbia	silver		
Contrast buttonholes colour	silver			

☐ I have read and agree to the Moss Tailor Me terms & conditions



MB693.DUB.IE.1254888

Date : 24-Aug-2020

Signature :

Congratulations - you've made it yours. We hope you enjoy wearing your Tailor Me design.

MOSS

TAILOR ME

TERMS AND CONDITIONS

1. OUR CONTRACT WITH YOU

When you buy any items through our 'Tailor Me' service ("Goods") you agree to be bound by these Terms at which point a legally binding contract will be in place between you and us. You also agree to be bound by our Privacy Policy. For more information about the Privacy Policy, please ask in-store or visit moss.co.uk.

2. YOUR ORDER

You must review all details on your order form before signing it. Once you have paid the deposit and we accept your order we will give you a copy of your completed order form.

3. CHANGES TO YOUR ORDER

You may only amend your order in the period from when you pay your deposit until 2pm the next day, including weekends and bank holidays ("Cooling Off Period"). Any changes must be made with the store you placed your order with, and you'll need to sign a new order form. If this isn't possible, contact our Customer Services team on **0333 320 6677**.

4. CANCELLATIONS

Due to the personalised nature of the Goods, you have the right to cancel your order and get a refund of your deposit in your Cooling Off period only. If you cancel your order after your Cooling Off period, we will charge a cancellation fee equal to your balance (your full order amount minus the deposit you have already paid). We reserve the right to charge the cancellation fee to your original payment card without further notice.

5. PAYMENT

You will pay a deposit of 50% of the total price of the Goods on the day you place your order and the remaining balance when you collect your order (subject to any price adjustments during the Cooling Off Period). We won't release any orders until the full balance is paid. If you don't collect your garment within 60 days of being notified that it's ready to collect, you will still be liable to pay the balance. We reserve the right to charge the balance payment to your payment card without further notice.

6. COLLECTION

When you place your order, we'll give you an expected delivery date. We'll then notify you when it is ready for collection, which will be on or around the expected delivery date set out in your order form, except in circumstances beyond our control. You must check your order when you collect it and let us know if there's anything you're not happy with before you leave the store. If you don't collect your order within one year of being notified it's ready, we'll dispose of it.

7. ALTERATIONS

If needed, we can make any alterations to your order at the point of collection for an additional cost. In the unlikely event that the measurements of your order differ from those on your order form, we'll make the alterations at our own cost. Any alterations are made at our discretion and we follow a strict policy of repair first, replace second and finally refund. Please ask in-store for more details.

8. THE LAW

These Terms will be governed by the laws of England and Wales.

For advice on how to care for your **Tailor Me** garment, visit moss.co.uk/item-care