

MOSS
TAILOR ME
CUSTOMER AGREEMENT

YOUR ORDER NUMBER MB693.DUB.IE.1254888 Staff order

CUSTOMER DETAILS
Name Mr BENJAMIN COWAN
Email BENCOWAN97@GMAIL.COM
Phone number 0862389633

KEY INFORMATION
Store name Moss Bros - Dundrum
Store phone number 035312980628
Tailor Jacob Smith
Price (€) 186.30
Order date 24-Aug-2020
Expected delivery date 05-Aug-2020

ORDER DETAILS
Item 2 Piece suit
Make Half canvas
Fabric AB Grey Stripe MB402
Lining Burgundy Micro Flower MBL029
Button Dark grey MB8

MEASUREMENTS

Jacket		Trousers	
Block version	V1	Block version	V3
Fit	Tailored {Moss 1851}	Fit	Tailored {Moss 1851}
Try On Size	42R	Try On Size	36L
1/2 Waist	49.50 cms	1/2 waist	44.50 cms
Jacket length	75.50 cms	Inseam R	81.50 cms
Sleeve length R	46.50 cms	Inseam L	81.50 cms
Sleeve length L	46.50 cms		

YOUR STYLING OPTIONS

Jacket		Trousers	
Buttoning and Lapel	2 button peak lapel	Waistband	side adjusters
Lapel size	standard	Turn ups	no
Shoulder type	traditional	Pocket lining colour	black
Pocketing	straight with ticket pocket		
Vents	side (2)		
Lining Style	Fully Lined		
Sleeve lining	standard		
AMF	yes		
Columbia	silver		
Contrast buttonholes colour	silver		

I have read and agree to the Moss Tailor Me terms & conditions



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Date : 24-Aug-2020

Signature :

Congratulations - you've made it yours. We hope you enjoy wearing your Tailor Me design.

MOSS

TAILOR ME

TERMS AND CONDITIONS

1. OUR CONTRACT WITH YOU

When you buy any items through our 'Tailor Me' service ("Goods") you agree to be bound by these Terms at which point a legally binding contract will be in place between you and us. You also agree to be bound by our Privacy Policy. For more information about the Privacy Policy, please ask in-store or visit moss.co.uk.

2. YOUR ORDER

You must review all details on your order form before signing it. Once you have paid the deposit and we accept your order we will give you a copy of your completed order form.

3. CHANGES TO YOUR ORDER

You may only amend your order in the period from when you pay your deposit until 2pm the next day, including weekends and bank holidays ("Cooling Off Period"). Any changes must be made with the store you placed your order with, and you'll need to sign a new order form. If this isn't possible, contact our Customer Services team on **0333 320 6677**.

4. CANCELLATIONS

Due to the personalised nature of the Goods, you have the right to cancel your order and get a refund of your deposit in your Cooling Off period only. If you cancel your order after your Cooling Off period, we will charge a cancellation fee equal to your balance (your full order amount minus the deposit you have already paid). We reserve the right to charge the cancellation fee to your original payment card without further notice.

5. PAYMENT

You will pay a deposit of 50% of the total price of the Goods on the day you place your order and the remaining balance when you collect your order (subject to any price adjustments during the Cooling Off Period). We won't release any orders until the full balance is paid. If you don't collect your garment within 60 days of being notified that it's ready to collect, you will still be liable to pay the balance. We reserve the right to charge the balance payment to your payment card without further notice.

6. COLLECTION

When you place your order, we'll give you an expected delivery date. We'll then notify you when it is ready for collection, which will be on or around the expected delivery date set out in your order form, except in circumstances beyond our control. You must check your order when you collect it and let us know if there's anything you're not happy with before you leave the store. If you don't collect your order within one year of being notified it's ready, we'll dispose of it.

7. ALTERATIONS

If needed, we can make any alterations to your order at the point of collection for an additional cost. In the unlikely event that the measurements of your order differ from those on your order form, we'll make the alterations at our own cost. Any alterations are made at our discretion and we follow a strict policy of repair first, replace second and finally refund. Please ask in-store for more details.

8. THE LAW

These Terms will be governed by the laws of England and Wales.

For advice on how to care for your Tailor Me garment, visit moss.co.uk/item-care