

---

**question about reimbursement of tailor costs**

Писем: 5

---

**Andrey Medvedev** <a.medvedev@indever.com>  
Кому: Munro - Nadja <nadja@munro-tailoring.com>

12 января 2020 г., 21:38

Hi Nadja,

could you pls check if we got the reimbursement of tailor costs for order MTR10.PER.RU.1100676  
I have double checked the invoices but haven't found credit noter for it.

Also message from Tahnee looks a bit confusing for me.

Pls advise

--

С уважением,

**Андрей Медведев**

+7 (905) 826-48-38  
[a.medvedev@indever.com](mailto:a.medvedev@indever.com)



**Indever**  
[indever.com](http://indever.com)



Logo\_Indever.jpg  
16K

---

**Munro - Nadja** <nadja@munro-tailoring.com>  
Кому: Andrey Medvedev <a.medvedev@indever.com>

13 января 2020 г., 14:13

Dear Andrey,

Thank you for notifying me and indeed I cannot find a credit note.

What Tahnee told you at the time was that we will make a credit note after you send us the receipt (a copy or photo) of the costs from the tailor.

Do you have a proof for the costs that I can use? We need it in order to be able to make a credit note for our administration.

Kind regards, | Liebe Grüße,

Nadja Saed



**Munro Tailoring**

Koningin Wilhelminaplein 12 - C08

1062 HK Amsterdam

The Netherlands

+31 (0)20 4 085 008

[www.munro-tailoring.com](http://www.munro-tailoring.com)

[Цитируемый текст скрыт]

---

**Andrey Medvedev** <a.medvedev@indever.com>  
Кому: Munro - Nadja <nadja@munro-tailoring.com>  
Копия: Munro - Victor <Victor@munro-tailoring.com>

13 января 2020 г., 16:15

Hi Nadja,

For the past , like 5 years, nobody have asked us to attach any receipts for the tailor costs.

We usually have our own tailors in studio and studio managers pay them salaries to do this job. Taking into account they do not issue any receipts. Moreover sometimes like in this case we also took the raincoat to special drycleaning to remove stitches' holes. That also costed some money.

Victor, could you please assist with this?

пн, 13 янв. 2020 г., 14:13 Munro - Nadja <nadja@munro-tailoring.com>:

[Цитируемый текст скрыт]



image001.png  
2K

---

**Munro - Nadja** <nadja@munro-tailoring.com>  
Кому: Andrey Medvedev <a.medvedev@indever.com>  
Копия: Munro - Victor <Victor@munro-tailoring.com>

13 января 2020 г., 19:12

Dear Andrey,

Of course it makes sense if the repair is made with your own tailors that you might not have a receipt. I am assuming this was not known to Tahnee and I was unaware whether the alterations were done ecternally. If there was an agreement I am sure we can handle it without the receipt.

Kind regards, | Liebe Grüße,

Nadja Saed



**Munro Tailoring**

Koningin Wilhelminaplein 12 - C08

1062 HK Amsterdam

The Netherlands

+31 (0)20 4 085 008

[www.munro-tailoring.com](http://www.munro-tailoring.com)

---

**Van:** Andrey Medvedev <[a.medvedev@indever.com](mailto:a.medvedev@indever.com)>  
**Verzonden:** maandag 13 januari 2020 12:16  
**Aan:** Munro - Nadja <[nadja@munro-tailoring.com](mailto:nadja@munro-tailoring.com)>  
**CC:** Munro - Victor <[Victor@munro-tailoring.com](mailto:Victor@munro-tailoring.com)>  
**Onderwerp:** Re: question about reimbursement of tailor costs

Hi Nadja,

For the past , like 5 years, nobody have asked us to attach any receipts for the tailor costs.

We usually have our own tailors in studio and studio managers pay them salaries to do this job. Taking into account they do not issue any receipts. Moreover sometimes like in this case we also took the raincoat to special drycleaning to remove stitches' holes. That also costed some money.

Victor, could you please assist with this?

пн, 13 янв. 2020 г., 14:13 Munro - Nadja <[nadja@munro-tailoring.com](mailto:nadja@munro-tailoring.com)>:

Dear Andrey,

Thank you for notifying me and indeed I cannot find a credit note.

What Tahnee told you at the time was that we will make a credit note after you send us the receipt (a copy or photo) of the costs from the tailor.

Do you have a proof for the costs that I can use? We need it in order to be able to make a credit note for our administration.

Kind regards, | Liebe Grüße,

Nadja Saed

cid:image001.png@01D5C9FA.141A90F0

**Munro Tailoring**

Koningin Wilhelminaplein 12 - C08

1062 HK Amsterdam

The Netherlands

+31 (0)20 4 085 008

[www.munro-tailoring.com](http://www.munro-tailoring.com)

---

**Van:** Andrey Medvedev <[a.medvedev@indever.com](mailto:a.medvedev@indever.com)>

**Verzonden:** zondag 12 januari 2020 5:39

**Aan:** Munro - Nadja <[nadja@munro-tailoring.com](mailto:nadja@munro-tailoring.com)>

**Onderwerp:** question about reimbursement of tailor costs

Hi Nadja,

could you pls check if we got the reimbursement of tailor costs for order MTR10.PER.RU.1100676  
I have double checked the invoices but haven't found credit noter for it.

Also message from Tahnee looks a bit confusing for me.

Pls advise

--

С уважением,

**Андрей Медведев**

+7 (905) 826-48-38

[a.medvedev@indever.com](mailto:a.medvedev@indever.com)

**Indever**

[indever.com](http://indever.com)

Dear Andrey,

I have successfully created the credit note for 75,- of tailor costs for mentioned order complaint.  
You will receive a confirmation within a week and our apologies for the minor inconveniences.

Kind regards, | Liebe Grüße,

Nadja Saed



**Munro Tailoring**  
[Koningin Wilhelminaplein 12](#) - C08  
1062 HK Amsterdam  
The Netherlands  
[+31 \(0\)20 4 085 008](tel:+31204085008)  
[www.munro-tailoring.com](http://www.munro-tailoring.com)

**Van:** Andrey Medvedev <a.medvedev@indever.com>  
**Verzonden:** maandag 13 januari 2020 12:16  
**Aan:** Munro - Nadja <nadja@munro-tailoring.com>  
**CC:** Munro - Victor <Victor@munro-tailoring.com>

[Цитируемый текст скрыт]

Hi Nadja,

[Цитируемый текст скрыт]  
[Цитируемый текст скрыт]

[Цитируемый текст скрыт]  
[Цитируемый текст скрыт]  
[Цитируемый текст скрыт]  
[Цитируемый текст скрыт]

**Indever**  
[indever.com](http://indever.com)